SYL AUCOIN

WEB DEVELOPER

PROFILE

I am a web developer with over 10 years of experience in the service and internal operations industries, in addition to recent experience working on one of Canada's leading loyalty programs, PC Optimum. My focus has been on enhancing the end-user experience through technologies such as React, Redux, and various API integrations. I strive for a collaborative team environment, as I believe a positive mindset fosters innovation and that small actions can lead to significant impacts.

My top skills include **Collaboration** and **Stakeholder Management**, **Problem Solving** and **Operations/Project Management**.

CONTACT

514-887-1558
sylaucoin@gmail.com
www.sylcodes.com

GitHub
LinkedIn
Twitter

EXPERIENCE

WEB DEVELOPER – PC OPTIMUM

Loblaw Digital | March 2021 - November 2024
Implemented various new features on the PC Optimum website, including the Dashboard page and Deals for You sections on the offers page. Reduced technical debt by refactoring outdated code and components during each sprint. Spearheaded the initial mini app build to integrate other lines of business with the PC Optimum super app. Served as a member of the design system guild and led the CSS improvement initiative, transitioning from Sass to styled components and CSS modules. Actively participated in Agile rituals and team meetings, contributing ideas, anticipating roadblocks, and helping the team achieve projected milestones

PARTNERSHIPS COORDINATOR – CULINARY PROGRAM

Shopify | June 2018 - August 2020
Oversaw the completion of five commercial kitchen builds and coordinated partnerships with third-party operators to deliver high-quality meals and snacks for over 1,500 employees. Ensured the success of the culinary program through quarterly vendor reviews, performance management utilizing OKRs and KPIs, and an employee feedback program featuring in-depth satisfaction surveys

OFFICE MANAGER

Unbounce | 2015 - 2018
Managed all internal operational needs in the Montreal satellite office including: accounting and budgeting, people and culture, event planing (internal and external) purchasing and facilities by acting as liaison to the Vancouver Head Quarters and being accountable to multiple stakeholders.

MANAGER & FRONT OF HOUSE

Miss Pret a Manger/ Monsieur | 2013 - 2018
Oversaw and maintained high quality, excellent performance and high revenue of daily operations for the catering and in-house dining divisions by optimizing Front of House processes and leading employee training initiatives for a team of 50+ employees. Created an inventory system and a purchasing process to reduce waste by over 15%.

SKILLS

- HTML/CSS
- Javascript/jQuery
- React
- Firebase
- TypeScript
- Redux
- Responsive Design
- Version Control (Git)
- Rest APIs
- Python
- Jest testing
- Web Accessibility
- Pair programming
- Project Management
- Communication skills
- Critical thinker
- Growth mindset
- Fast learner

EDUCATION

CCPS 109 – COMPUTER SCIENCE I
Toronto Metropolitan University - January 2023 to April 2023

IMMERSIVE WEB DEVELOPMENT CERTIFICATE
Juno College of Technology - October 2020 to January 2021

INTRO TO JAVASCRIPT – ACCELERATED
Juno College of Technology - October 2020

INTRO TO WEB DEVELOPMENT – ACCELERATED
Juno College of Technology - September 2020

HUMAN RESSOURCES ESSENTIALS CERTIFICATE
Concordia ConEd - September 2015 to December 2015

LANGUAGES

English
French